PROGRAMS
Transportation
Homemaker
Respite/Assisted Care
Handyman
Information & Referral
Outreach with State Health Assistance Insurance Program
Volunteer Services
Legal Aid Services

Our services are made possible through donations from clients. We also receive funds from United Way of Central Indiana, CICOA Aging & In-Home Solutions, local municipalities, Hancock County, township trustees, INDOT, foundations, and fundraising events.

Thank you-Kyle Lewis-Daily Reporter for creating our new logo.

Hancock County Senior Services does not discriminate against any person based on race, color, religion, creed, national origin, gender preference, gender, disability, or age.

Senior Services
317-462-3758

Transportation
317-462-1103

Fax: 317-462-2843
www.hcssi.org

Updated: 8/16/18
TRANSPORTATION
Non-emergency transportation for various destinations is provided by Hancock Area Rural Transit operated by Hancock County Senior Services. Vehicles are available Monday-Friday with appointments scheduled according to driver availability. Rides are scheduled first come-first served, so call as early as possible for your reservation. Wheelchair transportation is available. Donations are encouraged and fares are determined by destination and funding source. To schedule a ride call 317-462-1103.

VOLUNTEER SERVICES
Volunteers visit in seniors’ homes to provide companionship and general assistance. Volunteers are matched one-on-one with a client. Telephone calls are made by staff and volunteers to provide reassurance and safety checks. Volunteer groups also provide special projects under the guidance of the Volunteer Coordinator. Donations appreciated.

OUTREACH
Assistance in connecting people in need to resources, enrolling in nutritional programs, and filling out IN SC-40 low income tax credit forms. Provides SHIP counseling (State Health Insurance Assistance Program) where counselors offer information about Medicare, Medicare Savings Plans, and insurance options. Outreach also loans durable medical equipment and provides incontinence supplies. Donations appreciated.

INFORMATION & REFERRAL
Trained personnel answer questions and make referrals for community & agency resources. Referral information may include housing, nutrition, transportation, protective services, in-home services, assisted care, legal services, health insurance and more.

HANCOCK COUNTY SENIOR SERVICES

MISSION STATEMENT
We are a not-for-profit service organization advocating for and addressing the life challenges of our Hancock County senior population and providing public transportation.

VISION STATEMENT
All Hancock County seniors have the available resources to achieve their highest quality of life.

VALUES STATEMENT
We strive to: Treat others with respect, dignity and equality; Enhance an individual’s ability to thrive; Create partnership opportunities to benefit our community; Be knowledgeable and professional in all that we do; Act with integrity in stewardship of resources provided us.

HOMEMAKER
Provides light housekeeping assistance with laundry, basic cleaning, cooking, and grocery shopping. Income based fee is charged.

RESPITE/ASSISTED CARE
Non-medical respite to relieve an unpaid caregiver by providing in-home supervision to frail seniors or people with disabilities. Income based fee is charged.

HANDYMAN
Simple home repairs on a case by case basis. Examples include installing safety grab bars and smoke detectors, replacing batteries and light bulbs. Donations appreciated.

VOLUNTEER SERVICES

LEGAL ASSISTANCE
An Indiana Senior Law Project Representative visits our office once a month to assist seniors with legal questions and documents. Donations appreciated.